

USEFUL TELEPHONE NUMBERS



C U S T O M E R S E R V I C E S

G E N E R A L I N F O R M A T I O N

Gas and Electric	
Central Networks (*to obtain details of current electric supplier)	0845 603 0618*
Transco (**to obtain details of current gas supplier)	0800 048 0303**
Npower	
New Enquiries	0800 389 2388
Customer Services – Electricity	08457 145 146
Customer Services – Gas	08457 906 050
TV Licensing	
General Enquiries	0844 800 5870
Education	
Pegasus Junior and Infant School	0121 464 4293
Topcliffe Junior and Infant School	0121 675 6296
Chivenor Junior and Infant School	0121 747 7156
St Gerard's Junior and Infant School	0121 464 2613
Castle Vale School & Specialist Performing Arts College	0121 464 6101
Agencies at the Sanctuary	
Sanctuary Reception	0121 748 8111
Victim Support	0121 702 1660
Homestart	0121 747 4631
Environmental Trust	0121 747 3579
Family Planning	0121 748 5520
Jaffray Care	0121 377 2420
Racial Harassment Reporting Centre (Stop Hate Line)	0800 138 1625
Working Links	0800 917 9262
Relate	0121 643 1638
Cruise	0121 687 8010
Other Useful Numbers	
Castle Vale Tenants and Residents Centre	0121 747 5932
Castle Vale Community Radio (Vale FM)	0121 749 1343
Castle Vale Post Office	0121 747 0550
Centro Hotline	0121 200 2787
Merlin Venture	0121 384 5614
Castle Vale Police	0845 113 5000
Castle Vale Swimming Baths	0121 464 4644
Castle Vale Leisure Centre	0121 675 6273
CCTV	0121 776 8880
Erdington Credit Union	0121 350 8883
Department of Works and Pensions (claims)	0845 608 8648
Erdington Job Centre – JSA claims	0121 480 3699
Social Fund	0845 608 8649
Pension Centre – Claims for Over 60's	0845 303 3011